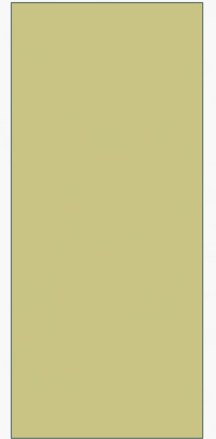


ACCREDITATION

INCREASING QUALITY OF SERVICES TO CHILDREN,
YOUTH AND FAMILIES



A LITTLE HISTORY

- Accreditation is not new
 - The Joint Commission: 1951
 - CARF: 1966
 - COA: 1977
- California Alliance
 - CSC: late 1960's
 - CCH: late 1990's
 - Alliance: 2000-2011
 - National accreditation: 2012
- It's all about the quality of services provided children, youth and families

WHAT IS ACCREDITATION?

- Standards of quality
- Impartial national organizations
- In depth, comprehensive & transparent review of all aspects of operation
- Best practices
- Continuous quality improvement
- Periodic review

IS IT EXPENSIVE?

Agency Size	Agency	Accreditation Cost over the 3 or 4 year accreditation cycle*	Percentage of total agency expenditures for accreditation cycle	Accrediting Body
Small	Corbett Group Homes	\$8,300	.130%	COA
	Tahoe Turning Point	\$10,000	.152%	CARF
	DTS	\$13,561	.015%	TJC**
Medium	Children's Receiving Home of Sacramento	\$17,000	.061%	COA
	Sierra Forever Families	\$14,000	.087%	COA
Medium Large	Redwood	\$28,000	.064%	COA
	Maryvale	\$24,797	.036%	COA
	Trinity	\$33,000	.041%	COA
	Crittenton	\$27,000	.028%	COA
Large	Seneca	\$39,000	.024%	TJC
	Stars	\$41,800	.024%	TJC
	EMQ FamiliesFirst	\$56,129	.015%	COA

Is 1/10 of 1 % expensive?

WHY NOT JUST FOCUS ON OUTCOMES?

- Outcome measurement is necessary, but not sufficient:
 - Will all 58 counties agree on the same measures of outcomes?
 - Will CWS and JJ in all 58 counties agree?
 - Will the same outcomes apply to all services for all populations under all circumstances?
 - Will outcome measures cover all facets of what we want for children, youth and families? Like compassionate care?
 - How will we know prior to placement which providers have the capacity to track and meet outcomes over time?
 - How do counties know the providers to whom they are referring have what it takes to meet children's needs for permanence, safety and well-being?

THINK OF IT LIKE A RESTAURANT



THREE LEGGED STOOL

To assure children, youth and families will get what they need, we need at least 3 indicators of provider quality and capability:

1. National **accreditation** of all providers of service
2. Child and family **outcomes**, defined and addressed through PBCs
3. Measures of child, youth and family **satisfaction**

WHY ACCREDITATION?

- Assures organizations meet higher standards than minimum licensing requirements